

Dedicated servers

What to do if your IP is blocked using Spamhaus Blocklist and belongs to IP range 5.199.168.0/22?

2013-07-15 08:39:29 GMT our IP range 5.199.168.0/22 was placed to Spamhouse SBL blacklist, so if your server IP belongs to this range, you should configure your server resend your outgoing emails through our SMTP server.

Our SMTP server hostname: austeja.balticserver.com

You current MTA should bounce with error like this:

"Your message did not reach some or all of the intended recipients.

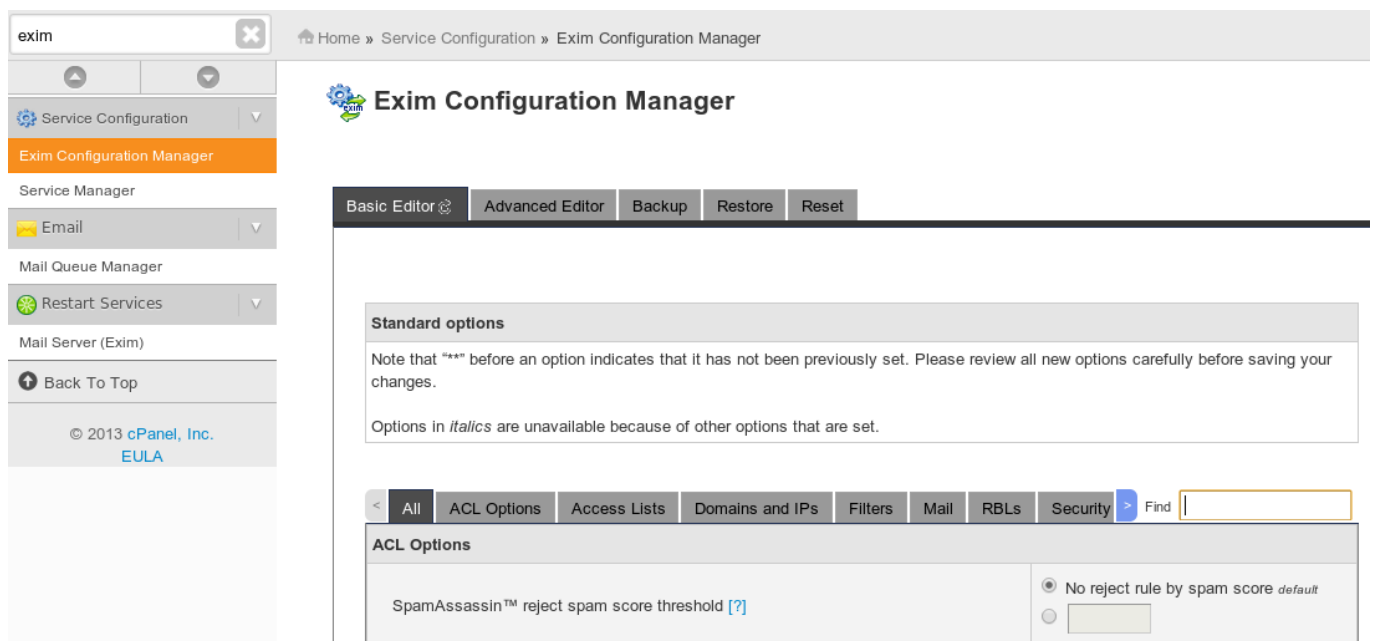
The following recipient(s) cannot be reached:

server.hostname: 550 5.7.1 Service unavailable; Client host [X.XXX.XXX .XXX] blocked using Spamhaus Blocklist, mail from IP banned; To request removal from this list see <http://www.spamhaus.org/query/bl?ip=X.XXX.XXX.XXX>."

How to configure your server resend outgoing emails?

If you are using **WHM/cPanel** control panel you can configure SMTP resend your emails in your WHM control panel.

1. Choose "Exim Configuration Manager"




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2. In find filed search "Smarthost support"

3. Select empty filed and add "* **austeja.balticervers.com**"

Home » Service Configuration » Exim Configuration Manager

Exim Configuration Manager

Basic Editor  Advanced Editor Backup Restore Reset

Standard options

Note that "*" before an option indicates that it has not been previously set. Please review all new options carefully before saving your changes.

Options in *italics* are unavailable because of other options that are set.

< All ACL Options Access Lists Domains and IPs Filters Mail RBLs Security > Find smart

Mail

Smarthost support [?]

default

*austeja.balticervers.co

Visualize ACLs Save

4. Save

If you are using **Directadmin** control panel you can configure SMTP resned your emails by editing your Exim configuration files.

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1. Access SSH console
2. With your favorite editor edit /etc/exim.conf

```
vi /etc/exim.conf
```

You should comment these lines:

```
#lookuphost:  
# driver = dnslookup  
# domains = ! +local_domains  
# ignore_target_hosts = 127.0.0.0/8  
# condition = "${perl{check_limits}}"  
# transport = remote_smtp  
# no_more
```

and add:

```
smarthost:  
driver = manualroute  
domains = ! +local_domains  
ignore_target_hosts = 127.0.0.0/8  
condition = "${perl{check_limits}}"  
transport = remote_smtp  
route_list = * austeja.balticserver.com  
no_more
```

to apply new changes you should restart mail server: `service exim restart`

If you have other control panel or custom SMTP server configuration and have some problems to resend your emails, you should contact us.

Attention. If your domain have DNS TXT or SPF records, you should create or edit them like this:

```
yourdomain.tld. IN SPF "v=spf1 +a +mx +a:backupmx.balticserver.com ?all"
```

if TXT record:

```
yourdomain.tld. IN TXT "v=spf1 +a +mx +a:backupmx.balticserver.com ?all"
```

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Restrictions. There are some restrictions using our SMTP server. One unique mailbox like example@yourdomain.tld can send **100** email per hour.

Unique solution ID: #1143

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